Corporate Responsibility Factsheet 2019

Liebherr-Hausgeräte GmbH













LIEBHERR

Liebherr-Hausgeräte GmbH

Responsibility and sustainability



As part of the Liebherr Group, we have more than six decades of experience in refrigeration and freezing, and we are one of the leading European suppliers in the domestic appliance sector. The principle of sustainability applies to all areas of our business, allowing us to bring the economic, the ecological and the social into harmony.



(+18.6 % compared to 2018)

€ 51 m Turnover in 2019: Investments in 2019

€ 983 m

Turnover in 2019 (+4.0 % compared to 2018)





Corporate Responsibility Management

Holistic Corporate Responsibility strategy



Liebherr is a family business with a long tradition that has firmly rooted basic values. One of these basic values is: "We are responsible: We want to live up to our responsibility to society and the environment at all times." In order to live up to this basic value, we treat the subject of Corporate Responsibility holistically, embracing it at all stages of the product life cycle.

Materiality analysis

Identifying the issues with stakeholders

Guidelines for sustainable management

Balance between economy, ecology and society

Corporate Responsibility Strategy

2 Corporate Responsibility Factsheet 2019 Liebherr-Hausgeräte GmbH 3

Sustainable Development Goals

We contribute towards achieving the SDGs of the United Nations



In 2016, the United Nations called upon countries, institutions, companies and private individuals worldwide to make visible and increase their specific contribution to achieving 17 ambitious goals towards sustainable development. We are making a significant contribution towards goals 12 – sustainable consumption and production, 11 – sustainable cities and municipalities and 13 – climate protection measures.









Products

Quality, design and innovation



With our durable, energy and resource-efficient products, we want to make a contribution to a sustainable economy and lifestyle. Our fridges and freezers make their greatest contribution to reducing their CO_2 footprint in their use phase. Even with highly energy-efficient appliances, almost two-thirds of total CO_2 emissions occur during their use phase.



of appliances in the domestic sector with the best energy efficiency A++ or A+++



Lower product carbon footprint thanks to high energy efficiency



REACh and RoHS compliance

Functional parts are tested for a service life of

15 years



4 Corporate Responsibility Factsheet 2019

Locations

Sustainable production



In order to be able to produce and work as sustainably as possible, we invest continuously in our existing and new sites. We set ourselves ambitious goals and realise them quickly. In the last two years, for example, we have reduced CO₂ emissions at our European production sites by almost two thirds (62%). In the next two years we want to halve CO₂ emissions again. We want to achieve the goal of climate neutrality (in Scope 1 & 2) at our European production sites by 2030 at the latest.

less solvent emissions

Avoidance of unnecessary plastic waste reduction in the carbon footprint from 2017 to 2019

reduction in primary water consumption



Employees

Fairness, support and diversity in a healthy working environment



Our employees are the key to our common success. Our working relationship is based on the principles of decency, mutual respect, fairness and trust.



fewer accidents at work due to high occupational safety

Strong operational health management

Junior employee programme

talent workshop High quality training with strong regional commitment

ideas within the framework of idea management

> Low employee turnover rate

6 Corporate Responsibility Factsheet 2019

Supply chain and logistics

Compliance with environmental and social standards



For us, a trusting relationship with our business partners is the foundation for long-term cooperation.



Supplier audits

to ensure quality and environmental standards

Multi-modal logistics concepts

85%

of purchasing volume in Furone

appliances are shipped daily from all locations to around 90 countries

~9,500

93% road



5 % water



Efficient use of cargo spaces:

with loads of 100 %

Contacts and other publications

We look forward to receiving your questions, suggestions or criticism regarding our Corporate Responsibility Report and our sustainability activities. Further publications and information about our company and our products are also available on the internet at home.liebherr.com.

Imprint

Liebherr-Hausgeräte GmbH Memminger Strasse 77-79 88416 Ochsenhausen, Germany Phone: +49 (0)7352/928-0 Fax: +49 (0)7352/928-4080 home.liebherr.com



Phone: +49 (0)7352/911 72 70 E-mail: info-center.lhg@liebherr.com

Your contact for Corporate Responsibility issues Manja Schliack

Phone: +49 (0)7352/928 1945 E-mail: Manja.Schliack@liebherr.com

Your press contact Claudia Meindl

Phone: +43 50809 21434 E-mail: Claudia.Meindl@liebherr.com



Immerse yourself in the fresh world of FreshMAG and learn from our experts all about our appliances, food storage, nutrition, recipes and much









Share your ideas on current trends and topics about food and food storage with us on our social media channels.



Click here for our social media channels: socialmedia.home.liebherr.com



SmartDevice app

The SmartDevice app allows you to control many Liebherr cooling appliances while you are on the move, call up status information, create stock and shopping lists and get inspired by recipe ideas



BioFresh ap

Useful information about the perfect storage of groceries, as well as their vitamin and mineral content.



Smoothies & Ice app

A quick tap on the screen, and ice cubes begin to tumble across the display. You can also get the best recipes for fresh and tasty smoothies.



Here you can download our apps and find out which operating system (Apple, Android etc.) they are available for.

8 Corporate Responsibility Factsheet 2019











