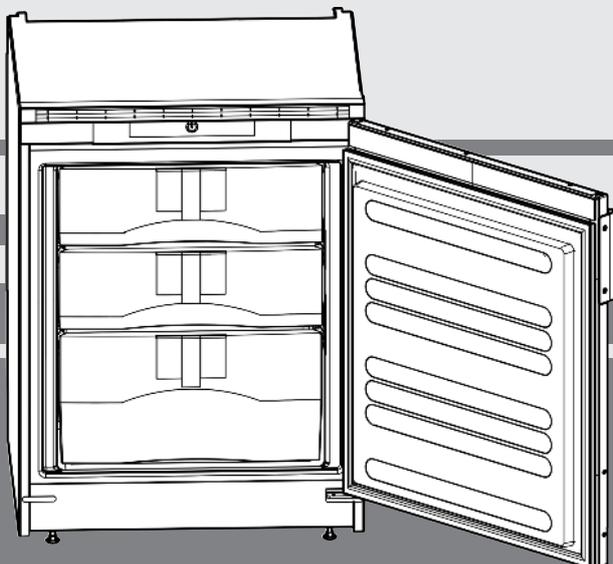


User Guide

base unit freezer

EN



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Appliance at a glance

Contents

1	Appliance at a glance	2
1.1	Description of appliance and equipment.....	2
1.2	Appliance range of use.....	2
1.3	Conformity.....	3
1.4	EPREL database.....	3
1.5	Saving energy.....	3
2	General safety information	3
3	Controls and displays	4
3.1	Operating and control elements.....	4
4	Putting into operation	4
4.1	Transporting the appliance.....	4
4.2	Installing the appliance.....	4
4.3	Disposing of packaging.....	5
4.4	Connecting the appliance.....	5
4.5	Switching on the appliance.....	5
5	Control	5
5.1	Freezing food.....	5
5.2	Thawing food.....	6
5.3	Setting the temperature.....	6
5.4	Drawers.....	6
5.5	Shelves.....	6
5.6	VarioSpace.....	6
5.7	Information system*.....	6
5.8	Freezer pack*.....	6
6	Maintenance	6
6.1	Manual defrosting.....	6
6.2	Cleaning the appliance.....	7
6.3	Customer service.....	7
7	Malfunctions	7
8	Decommissioning	8
8.1	Switching off the appliance.....	8
8.2	Taking the appliance out of service.....	8
9	Disposing of the appliance	8

The manufacturer works constantly on the further development of all the types and models. Therefore please understand that we have to reserve the right to make design, equipment and technical modifications.

To get to know all the benefits of your new appliance, please read the information contained in these instructions carefully.

The instructions apply to several models. Differences may occur. Text relating only to specific appliances is marked with an asterisk (*).

Instructions are marked with a , and results are marked with a .

1 Appliance at a glance

1.1 Description of appliance and equipment

Note

► Shelves, drawers and baskets are arranged for optimum energy efficiency when the appliance is delivered. Changing how the shelves, for example, are inserted in the fridge compartment does not have any impact on energy consumption.

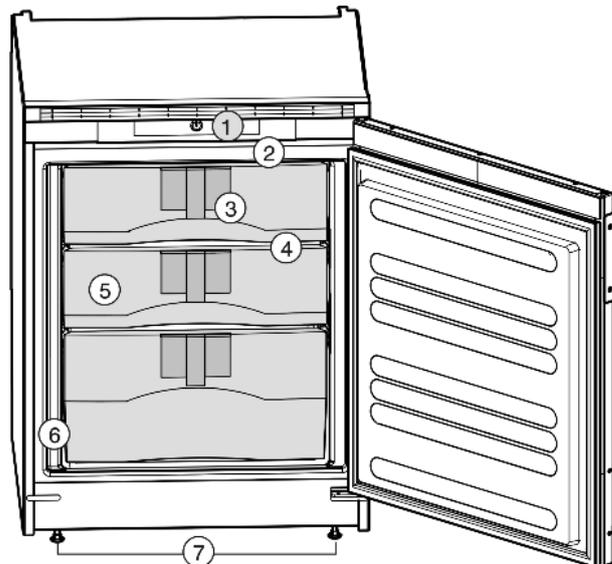


Fig. 1

- | | |
|--------------------------------|----------------------------|
| (1) Operating panel | (5) Drawer |
| (2) Cold storage accumulators* | (6) Type plate |
| (3) Information system* | (7) Height-adjustable feet |
| (4) VarioSpace | |

1.2 Appliance range of use

Intended use

The appliance is only suitable for cooling food products in a domestic or household-like environment. This includes, for example, use:

- in staff kitchens, bed and breakfast establishments,
- by guests in country houses, hotels, motels and other accommodation,
- for catering and similar services in the wholesale trade.

The appliance is suitable for integrating under counters.

All other types of use are not permitted.

Foreseeable misuse

The following applications are expressly forbidden:

- Storing and refrigerating medicines, blood plasma, laboratory preparations or similar substances and products based on the Medical Device Directive 2007/47/EC
- Use in areas at risk of explosions

Misusing the appliance may lead to damage to the goods stored or they may spoil.

Climate classifications

Depending on the climate classification the appliance is designed to operate in restricted ambient temperatures. The climate classification applying to your appliance is printed on the rating plate.

Note

- Keep to the specified ambient temperatures in order to guarantee that the appliance works properly.

Climate classification	for ambient temperatures
SN, N	to 32 °C
ST	to 38 °C
T	to 43 °C

The appliance will work properly down to a lower ambient temperature of 5 °C.

1.3 Conformity

The refrigerant circuit has been tested for leaks. In installed condition, this appliance complies with the applicable safety stipulations and with directives 2014/35/EU, 2014/30/EU, 2009/125/EG, 2011/65/EU and 2010/30/EU.

1.4 EPREL database

Details about energy labelling and ecodesign requirements will be available on the European product database (EPREL) from 1st March 2021. You can access the product database at the following link: <https://eprel.ec.europa.eu/> You will be asked to enter the model ID. You can find the model ID on the nameplate.

1.5 Saving energy

- Pay attention to good ventilation. Do not cover ventilation holes or grids.
- Do not install the appliance in direct sunlight, next to an oven, radiator or similar.
- Energy consumption depends on the installation conditions, e.g. the ambient temperature (see 1.2 Appliance range of use) . A warmer ambient temperature can increase the energy consumption.
- Open the appliance for as short a time as possible.
- The lower the temperature is set the higher the energy consumption.
- Keep all food properly packed and covered. This prevents frost from forming.
- Inserting warm food: allow to cool down to room temperature first.
- If there is a thick layer of frost in the appliance: defrost the appliance.

2 General safety information

Danger for the user:

- This device can be used by children and people with impaired physical, sensory or mental abilities or with a lack of experience and knowledge provided that they are supervised or have received instruction in the safe use of this device, and about the resulting hazards. Children must not play with this appliance. Cleaning and user maintenance work must not be carried out by children without adult supervision. Children aged between 3 and 8 are allowed to load and

unload the appliance. Children below the age of 3 must be kept away from the appliance unless they are under continuous adult supervision.

- When disconnecting the appliance from the supply, always take hold of the plug. Do not pull the cable.
- In the event of a fault pull out the mains plug or deactivate the fuse.
- Do not damage the mains power cable. Do not operate the appliance with a defective mains power cable.
- Repairs, interventions on the appliance and the replacement of mains connection line may only be carried out by After-Sales Service or other suitably trained specialist personnel.
- Only install, connect and dispose of the appliance according to the instructions.
- Only use the appliance when it is installed.
- Please keep these instructions in a safe place and pass them on to any subsequent owners.

Fire hazard:

- The coolant used (information on the model plate) is eco-friendly but also flammable. Any leaking coolant may ignite.
 - Do not damage the refrigerant circuit pipes.
 - Do not handle ignition sources inside the appliance.
 - Do not use electrical appliances inside the appliance (e.g. steam cleaners, heaters, ice cream makers, etc.).
 - If the refrigerant leaks: remove any naked flames or ignition sources from the vicinity of the leakage point. Properly air the room. Inform customer services.
- Do not store explosives or sprays using combustible propellants such as butane, propane, pentane, etc. in the appliance. To identify these spray cans, look for the list of contents printed on the can, or a flame symbol. Gases possibly escaping may ignite due to electrical components.
- Please be sure to store alcoholic drinks or other packaging containing alcohol in tightly closed containers. Any alcohol that leaks out may be ignited by electrical components.

Danger of tipping and falling:

- Do not misuse the plinth, drawers, doors etc. as a step or for support. This applies particularly to children.

Danger of food poisoning:

- Do not consume food which has been stored too long.

Controls and displays

Danger of frostbite, numbness and pain:

- Avoid prolonged skin contact with cold surfaces or refrigerated/frozen goods or take protective measures, e.g wear use gloves.

Danger of injury and damage:

- Hot steam can lead to injury. Do not use electrical heating or steam cleaning equipment, open flames or defrosting sprays to defrost.
- Do not use sharp implements to remove the ice.

Danger of crushing:

- Do not hold the hinge when opening and closing the door. Fingers may get caught.

Symbols on the appliance:



The symbol can be located on the compressor. It refers to the oil in the compressor and indicates the following danger: Swallowing or inhaling can be fatal. This is only relevant for recycling. There is no danger in normal operation.



This symbol is found on the compressor and indicates the danger of flammable materials. Do not remove the sticker.



A sticker to this effect may be applied to the rear of the appliance. It refers to the foam-padded panels in the door and/or the housing. This is only relevant for recycling. Do not remove the sticker.

Please observe the specific information in the other sections:

	DANGER	identifies a situation involving direct danger which, if not obviated, may result in death or severe bodily injury.
	WARNING	identifies a dangerous situation which, if not obviated, may result in death or severe bodily injury.
	CAUTION	identifies a dangerous situation which, if not obviated, may result in minor or medium bodily injury.
	NOTICE	identifies a dangerous situation which, if not obviated, may result in damage to property.
	Note	It contains useful instructions and tips.

3 Controls and displays

3.1 Operating and control elements

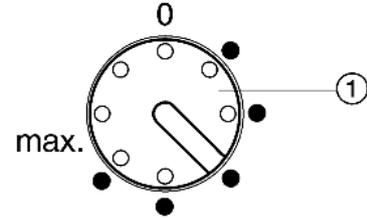


Fig. 2

(1) Temperature control

4 Putting into operation

4.1 Transporting the appliance

- ▶ Transport the appliance only in suitable packaging.
- ▶ Transport the appliance upright.
- ▶ Do not transport the appliance on your own.

4.2 Installing the appliance



WARNING

Risk of fire due to short circuit!

If the mains cable/connector of the appliance or of another appliance touch the rear of the appliance, the mains cable/connector may be damaged by the appliance vibrations, leading to a short circuit.

- ▶ Stand the appliance so that it is not touched by connectors or main cables.
- ▶ Do not plug the appliance or any others into sockets located near the rear of the appliance.



WARNING

Fire hazard due to dampness!

If live parts or the mains lead become damp this may cause short circuits.

- ▶ The appliance is designed for use in enclosed areas. Do not operate the appliance outdoors or in areas where it is exposed to splash water or damp conditions.
- ▶ Only use the appliance when it is installed.



WARNING

Fire hazard due to refrigerant!

The coolant used is eco-friendly but also flammable. Any leaking coolant may ignite.

- ▶ Do not damage the piping of the refrigeration circuit.



WARNING

Fire hazard and danger of damage!

- ▶ Do not place appliances emitting heat e.g. microwaves, toasters etc. on the appliance!

**WARNING**

Blocked ventilation openings pose a risk of fire and damage!

- ▶ Always keep the ventilation openings clear. Always ensure that the appliance is properly ventilated!

If your appliance is not a side-by-side (SBS) appliance:*

NOTICE

Risk of damage due to condensate!*

- ▶ Do not install the appliance directly alongside a further refrigerator/freezer.

- Before you connect the appliance, report any damage immediately to the delivery company.
- The floor of the installation site must be horizontal and even.
- Do not install the appliance in direct sunlight, next to an oven, radiator or similar.
- The appliance is suitable for use as an integrated base unit, ventilated at the feet.
- Do not install the appliance on your own.
- The more coolant there is in the appliance, the larger the room in which the appliance is installed must be. If the room is too small, any leak may create a flammable mixture of gas and air. For each 8 g of coolant the installation space must be at least 1 m³. Information on the coolant is on the model plate inside the appliance.
- ▶ Detach the connecting cable from the rear of the appliance, removing the cable holder at the same time because otherwise there will be vibratory noise!

After installation:

- ▶ Remove all transit supports.
- ▶ Dispose of packaging material (see 4.3 Disposing of packaging) .
For Side-by-Side installation, freezer and refrigerator side by side:*
- ▶ Always install the freezer on the right of the refrigerator, as seen from the front.*
- ▷ No condensate forms between the appliances thanks to the side wall heating system foamed in on the left.*

Note

- ▶ Clean the appliance (see 6.2 Cleaning the appliance) .

If the appliance is installed in a very damp environment, condensate may form on the outside of the appliance.

- ▶ Always see to good ventilation at the installation site.

4.3 Disposing of packaging**WARNING**

Danger of suffocation due to packing material and plastic film!

- ▶ Do not allow children to play with packing material.

The packaging is made of recyclable materials:

- corrugated board/cardboard
- expanded polystyrene parts
- polythene bags and sheets
- polypropylene straps
- nailed wooden frame with polyethylene panel*
- ▶ Take the packaging material to an official collecting point.

**4.4 Connecting the appliance****NOTICE**

Failure to connect properly

Damage to the electronics.

- ▶ Do not use a standalone inverter.
- ▶ Do not use an energy saving plug.

**WARNING**

Failure to connect properly

Fire hazard.

- ▶ Do not use an extension cable.
- ▶ Do not use distributor blocks.

The type of current (alternating current) and voltage at the installation site have to conform with the data on the type plate (see 1 Appliance at a glance) .

The socket must be properly earthed and fused. The tripping current for the fuse must be between 10 A and 16 A.

The socket must be easily accessible so that the appliance can be quickly disconnected from the supply in an emergency. It must be outside the area of the rear of the appliance.

- ▶ Check the electrical connection.
- ▶ Plug in the power plug.

**4.5 Switching on the appliance**

Put the appliance into operation about 4 hours before first loading food to be frozen.

- ▶ Open the door.
- ▶ Turn the temperature control *Fig. 2 (1)* with a coin to the right.

5 Control**5.1 Freezing food**

The rating plate indicates the maximum quantity of fresh food you can freeze within 24 hours (see 1 Appliance at a glance) under "Freezing capacity ... kg/24h".

Each drawer can hold a max. of 25 kg of frozen food.

The shelves can each be loaded with 35 kg of frozen food.

A vacuum is generated after the door is closed. After closing the door, wait for about 1 minute and then it opens more easily.

**CAUTION**

Risk of injury due to broken glass!

Bottles and cans containing drinks may burst when being frozen. This applies particularly to sparkling drinks.

- ▶ Do not freeze bottles and cans containing drinks!

When freezing the maximum amount of food (see rating plate):

- ▶ 24 hours before freezing the food, set the temperature controller to the coldest position.
- ▷ The freezer temperature will drop, and the appliance will operate at the maximum refrigerating capacity.
- ▶ Place wrapped food directly on the shelves; wait until food is frozen before placing it in the drawers.

So that the food is rapidly frozen through to the core, do not exceed the following quantities per pack

- Fruit, vegetables up to 1 kg
- Meat up to 2.5 kg

Maintenance

- ▶ Pack the food in portions in freezer bags, reusable plastic, metal or aluminium containers
- ▶ Reset the temperature 24 hours after storing the food.

5.2 Thawing food

- in the refrigerator compartment
- in a microwave oven
- in a conventional or fan oven
- at room temperature
- ▶ Remove only as much food as is required. Use thawed food as quickly as possible.
- ▶ Food once thawed should be re-frozen only in exceptional cases.

5.3 Setting the temperature

The temperature can be set between the first point (warmest temperature, lowest refrigerating capacity) and max. (coldest temperature, highest refrigerating capacity), the recommended temperature is -18 °C i.e. the 3rd point.

- ▶ Turn the temperature *Fig. 2 (1)* control to the 3rd point.

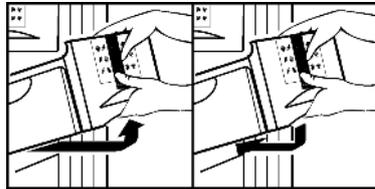
The temperature is dependent on the following factors:

- the frequency of door opening
- how long the door is open for
- the room temperature of the installation site
- the type, temperature and quantity of frozen food

- ▶ You may have to readjust the temperature, depending on the temperature wanted.
- if the freezer is relatively empty:
- ▶ readjust temperature after 6 h.
- if the freezer is full:
- ▶ readjust temperature after 24 h.

5.4 Drawers

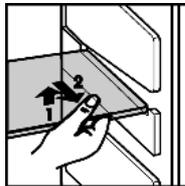
- ▶ To store frozen food directly on the shelves pull the drawer forward and lift it out.



5.5 Shelves

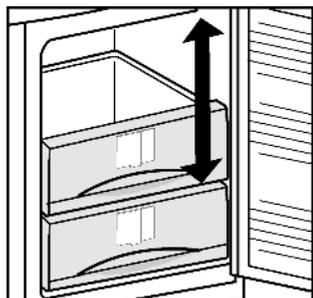
5.5.1 Moving shelves

- ▶ To remove the shelf: lift up at the front and pull out.
- ▶ To put the shelf back: simply push in as far as it will go.



5.6 VarioSpace

You can remove the shelves and drawers. This leaves more room for larger food items such as poultry, meat, large game and tall baked goods, which can be frozen whole before further preparation.



- ▶ Each drawer can hold max. 25 kg of frozen food.

- ▶ The shelves can each be loaded with 35 kg of frozen food.

5.7 Information system*

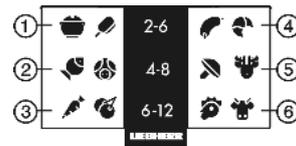


Fig. 3

- (1) Ready-made meals, ice cream
- (2) Pork, fish
- (3) Fruit, vegetables
- (4) Sausages, bread
- (5) Game, mushrooms
- (6) Poultry, beef/veal

The figures indicate the storage time in months for several types of frozen food in each case. Storage times given are guide times.

5.8 Freezer pack*

Freezer packs prevent the temperature rising too quickly should there be a power cut.

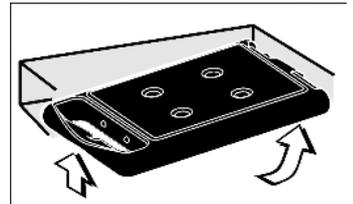
5.8.1 Using the freezer pack*

- ▶ Freeze and store the freezer packs in the top of the freezer section.



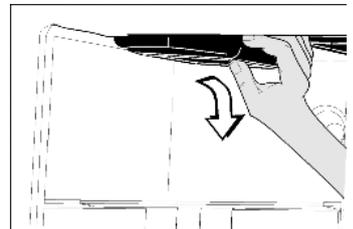
With the top drawer removed:

- ▶ Inserting the freezer packs: Insert the freezer pack into the back of the top of the freezer section and click into place at the front.



With the top drawer removed:

- ▶ Removing the freezer packs: Take hold of the side of the freezer pack and remove by pulling downwards.



6 Maintenance

6.1 Manual defrosting

After a long period of operation, a layer of frost or ice can build up inside the appliance.

The layer of frost or ice builds up faster if the appliance is opened often or if the food is warm when placed inside. However, a thick layer of ice will increase the appliance's energy consumption. You should therefore defrost the appliance regularly.

Thawing process:



WARNING

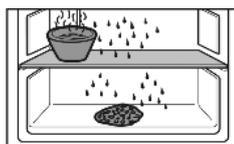
Improper defrosting of the appliance!
Injuries and damage.

- ▶ Never use mechanical aids or other means that have not been recommended by the manufacturer, to speed up the defrosting process.
- ▶ Do not use electrical heating or steam-cleaning appliances, naked flames or defroster sprays to defrost.
- ▶ Do not use sharp objects to remove ice.
- ▶ Do not damage the pipework in the cooling circuit.

- ▶ Switch off the appliance.
- ▶ Pull out the power plug or switch off the fuse.
- ▶ Place cold storage accumulators on top of the frozen food.*
- ▶ If possible, put the frozen goods in the freezer drawer, wrapped in newspaper or a blanket, and store in a cool place.
- ▶ Place a pan with hot, not boiling water on a middle shelf.

-or-

- ▶ Half-fill the two lower drawers with lukewarm water and put them in the appliance.



- ▷ Defrosting is speeded up.
- ▷ Defrost water is collected in the drawers.
- ▶ Leave the door of the appliance open while defrosting.
- ▶ Remove detached pieces of ice.
- ▶ Pay attention that the defrost water does not run into the kitchen unit.
- ▶ If necessary, pick up defrost water several times, using a sponge or cloth.
- ▶ Clean the appliance (see 6.2 Cleaning the appliance) and rub dry.

6.2 Cleaning the appliance

Clean the appliance regularly.



WARNING

Risk of injury and damage as a result of hot steam!
Hot steam can lead to burns and can damage the surfaces.

- ▶ Do not use any steam cleaners!

NOTICE

Incorrect cleaning damages the appliance!

- ▶ Do not use cleaning agents in concentrated form.
- ▶ Do not use any scouring or abrasive sponges or steel wool.
- ▶ Do not use any sharp or abrasive cleaning agents, nor any that contain sand, chloride or acid.
- ▶ Do not use chemical solvents.
- ▶ Do not damage or remove the type plate on the inside of the appliance. It is important for the customer service.
- ▶ Do not pull off, bend or damage cables or other components.
- ▶ Do not allow any cleaning water to enter the drain channel, ventilation grille or electrical parts.
- ▶ Please use soft cleaning cloths and a universal pH-neutral cleaning agent.
- ▶ Please use cleaning and care products suitable for contact with foodstuffs in the appliance interior.

- ▶ **Empty appliance.**
- ▶ **Pull out the power plug.**



- ▶ Clean the **vent grille** regularly.
- ▷ Dust deposits increase energy consumption.
- ▶ Clean **plastic outer and inner surfaces** with lukewarm water and a little washing-up liquid.

- ▶ **Clean drawers** by hand with lukewarm water and a little washing up liquid.
- ▶ Clean **other items of equipment** by hand with lukewarm water and a little washing-up liquid.

After cleaning:

- ▶ Wipe dry the appliance and items of equipment.
- ▶ Connect the appliance and switch it on again.
When the temperature is sufficiently cold:
- ▶ Put the food back inside.

6.3 Customer service

First check whether you can rectify the fault yourself (see 7 Malfunions) . If you cannot rectify the problem, contact Customer Services. You can find the address in the enclosed Customer Service Directory.



WARNING

Risk of injury if repair work is not carried out professionally!

- ▶ Have any repairs and action - not expressly specified - on the appliance and mains cable carried out by service personnel only. (see 6 Maintenance)

- ▶ Read the appliance designation *Fig. 4 (1)*, service No. *Fig. 4 (2)* and serial No. *Fig. 4 (3)* off the model plate located inside the appliance on the left-hand side.

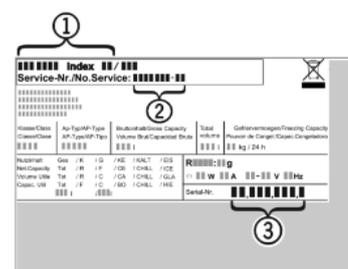


Fig. 4

- ▶ Notify the customer service, specifying the fault, appliance designation *Fig. 4 (1)*, service No. *Fig. 4 (2)* and serial No. *Fig. 4 (3)*.
- ▷ This will help us to provide you with a faster and more accurate service.
- ▶ Keep the appliance closed until the customer service arrives.
- ▷ The food will stay cool longer.
- ▶ Pull out the mains plug (not by pulling the connecting cable) or switch off the fuse.

7 Malfunions

Your appliance is designed and manufactured for a long life span and reliable operation. If a malfunction nonetheless occurs during operation, check whether it is due to a handling error. In this case you will have to be charged for the costs incurred, even during the warranty period. You may be able to rectify the following faults yourself:

Appliance does not work.

- The appliance is not switched on.
- ▶ Switching on the appliance.
- The power plug is not properly inserted in the wall socket.
- ▶ Check power plug.
- The fuse of the wall socket is not in order.
- ▶ Check fuse.

The compressor runs for a long time.

- The compressor switches to a low speed when little cold is needed. Although the running time is increased as a result, energy is saved.
- ▶ This is normal in energy-saving models.

A LED on the bottom rear of the appliance (at the compressor) flashes regularly every 15 seconds*.

- The inverter is equipped with a diagnostic LED.

Decommissioning

- ▶ The flashing is normal.

Excessive noise.

- Due to the various speed steps, speed-regulated* compressors can generate different running noises.
- ▶ The sound is normal.

A bubbling and gurgling noise.

- This noise comes from the refrigerant flowing in the refrigeration circuit.
- ▶ The sound is normal.

A quiet clicking noise.

- The noise is produced whenever the refrigeration unit (motor) automatically switches on or off.
- ▶ The sound is normal.

A hum. It is briefly a little louder when the refrigeration unit (the motor) switches on.

- The refrigeration increases automatically when fresh food has just been placed in the appliance or the door has been left open for a while.
- ▶ The sound is normal.
- The ambient temperature is too high.
- ▶ Solution: (see 1.2 Appliance range of use)

Vibration noises

- The appliance is not standing firmly on the floor. As a result objects and adjacent units start to vibrate when the refrigerator is running.
- ▶ Check the installation and realign the appliance.

The outer surfaces of the appliance are warm*.

- The heat of the refrigeration circuit is used to prevent condensate from forming.
- ▶ This is normal.

The temperature is not cold enough.

- The door of the appliance is not properly closed.
- ▶ Close the door of the appliance.
- Insufficient ventilation.
- ▶ Keep ventilation grille clear, and clean it.
- The ambient temperature is too high.
- ▶ Solution: (see 1.2 Appliance range of use) .
- The appliance was opened too frequently or for too long.
- ▶ Wait to see whether the appliance reaches the required temperature by itself. If not, please contact the after sales service (see 6 Maintenance) .
- The appliance is too close to a source of heat (stove, heater etc).
- ▶ Change the position of the appliance or the source of heat.
- The appliance was not inserted properly into the recess.
- ▶ Check whether the appliance was inserted correctly and the door closes properly.

8 Decommissioning

8.1 Switching off the appliance

- ▶ Using a coin, turn the temperature control *Fig. 2 (1)* to 0.

8.2 Taking the appliance out of service

- ▶ Empty the appliance.
- ▶ Switch off the appliance (see 8 Decommissioning) .
- ▶ Remove mains connector.
- ▶ Clean the appliance (see 6.2 Cleaning the appliance) .



- ▶ Leave the door open to prevent odour.

9 Disposing of the appliance

The appliance contains some reusable materials and should be disposed of properly - not simply with unsorted household refuse. Appliances which are no longer needed must be disposed of in a professional and appropriate way, in accordance with the current local regulations and laws.



Do not damage the refrigeration circuit of the old appliance during removal to prevent the refrigerant contained (information on the type plate) and the oil from escaping in an uncontrolled manner.

For Germany:

The appliance can be disposed of free of charge in Class 1 collection containers at your local recycling centre. When purchasing a new fridge/freezer and if your sales area is > 400 m², the retailer will also take back the old appliance free of charge.

Decommission the appliance:

- ▶ Pull out the plug.
- ▶ Cut through the connecting cable.



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