

# Corporate Responsibility Factsheet 2017

Liebherr-Hausgeräte GmbH



**LIEBHERR**

# Liebherr-Hausgeräte GmbH

Sustainability through innovation and responsibility



As part of the Liebherr Group, we have more than six decades of experience in refrigeration and freezing as well as being one of the leading European suppliers. The principle of sustainability applies to all areas of our business in order to harmonise the economic, ecological and social aspects.



5 production sites worldwide

## 930 million

turnover in euros in 2017 (+3.6 %)

## 2.24 million

sales in 2017 of fridges and freezers (+1.7 %)

## 66 million

investment in euros in 2017 (+4.8 %)

Quality management

### ISO 9001

Environmental management

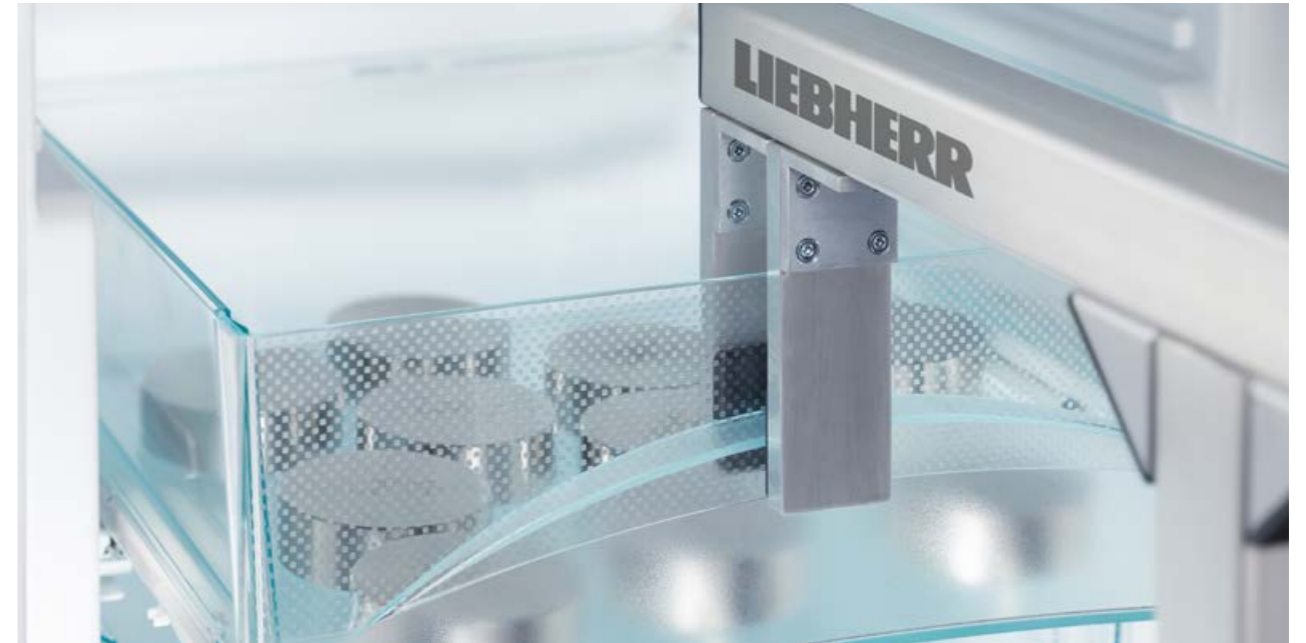
### ISO 14001

Energy management

### ISO 50001

# Corporate responsibility management

Sustainability in dialogue



Our objective is to continue systematically aligning our company with the currently applicable guidelines for sustainable management.

## Materiality analysis

identifying the issues with stakeholders

# 4

Spheres of activity

Product, production, employees, business partners

## Guidelines for sustainable management

bringing the economy, ecology and society into harmony

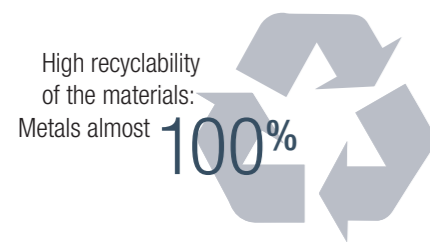
Development  
Sustainability programme

## Products

Future-oriented approach for customers and the environment



Our energy and resource-efficient, durable quality products make an important contribution to a sustainable business model and lifestyle.



REACH and  
RoHS compliance

ProCold awards  
for energy-saving and environmentally friendly fridges and freezers

**10 year**  
availability of spare parts

**84%**  
of appliances for domestic use with the best energy efficiency A++ or A+++

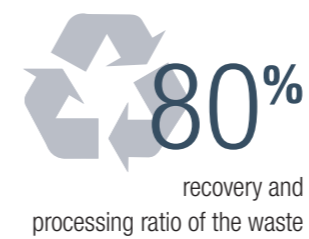
Functional parts are tested for a service life of  
**15 years**

## Locations

Investment in locations for sustainable production



Our extensive in-house production depth allows us to ensure environmental protection mainly using our own resources.



**35%**  
less solvent emissions

**31,000 m<sup>2</sup>**  
of ecological green space created in Ochsenhausen

**>30%**  
reduction of the carbon footprint through green electricity in Ochsenhausen (from 2018)

**>40%**  
reduction in the total water consumption (since 2012)



## Logistics

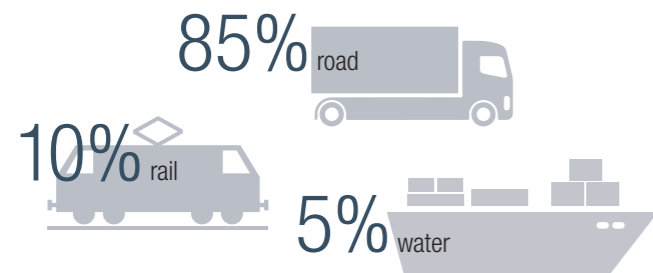
Reducing emissions by means of short distances and full loads



We value energy efficiency, not only in our products but also in their transportation.

### Multi-modal logistics concepts

Reduction of road transport, expansion of rail transport



### Bundling the transportation

Short distances (plant and external storage concepts)

**-8,000**

Reduction of road transport between the plant and external warehouses due to the new logistics centre at Ochsenhausen

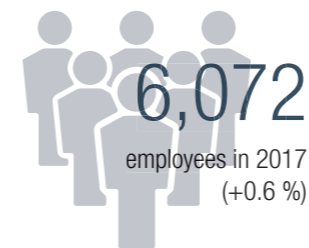
Efficient use of cargo spaces:  
**95%** of trucks travel with loads of 100 %

## Employees

Fairness, support and diversity in a healthy working environment



Our employees are the key to our joint success. Our working relationship is based on the principles of decency, mutual respect, fairness and trust.



**101**  
trainees  
(Europe)

Low  
employee turnover rate  
**4.5%**

Junior employee programme  
**Talent workshop**

**>500**  
Ideas within the scope of  
ideas management

**578** anniversaries of up to  
45 years of service

**High  
quality training**

2 x "Germany's best  
IT specialist"  
German Education Award 2017

# Supply chain

*Fulfilling the environmental and social standards*



We maintain relationships with our business partners based on trust. These are characterised by long term partnership and integrity.

**1,040**  
suppliers of manufacturing materials

## Supplier audits

to ensure quality and environmental standards

**84.8%**  
of the highest-volume suppliers have an environmental management system

**>90%**

of the purchasing volume in Europe

## Contacts and other publications

We look forward to receiving your questions, suggestions or criticism regarding our Corporate Responsibility Report and our sustainability activities. Further publications and information about our company and our products are also available on the internet at [home.liebherr.com](http://home.liebherr.com).

### Imprint

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Share your ideas on current trends and topics about food and food storage with us on our social media channels.

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