

Trade Delivery Schedule 2024

LIEBHERR

Refrigeration & Freezing



If your next scheduled delivery is

Your order deadline is 12pm

Mon

Tue

Wed

Thu

Fri

Thu

Fri

Mon

Tue

Wed

AB	Aberdeen TU/TH (Glasgow)	HA	Harrow MO/WE/FR (Marston Gate)	PR	Preston TU/TH (Wythenshawe)
AL	St. Albans MO/WE/FR (Marston Gate)	HD	Huddersfield TU/FR (Leeds)	RG	Reading MO/TH (Marston Gate)
B	Birmingham TU/WE/FR (Derby)	HG	Harrogate MO/TH (Leeds)	RH	Redhill MO/WE/FR (Marston Gate)
BA	Bath - TU/TH (Avonmouth)	HP	Hemel Hempstead TU/TH (Marston Gate)	RM	Romford MO/TH (Marston Gate)
BB	Blackburn TU/TH (Wythenshawe)	HR	Hereford - MO/TH (Avonmouth)	S	Sheffield TU/FR (Leeds)
BD	Bradford WE/FR (Leeds)	HU	Hull TU/TH (Leeds)	SA	Swansea - MO/WE (Avonmouth)
BH	Bournemouth - WE/FR (Avonmouth)	HX	Halifax WE/FR (Leeds)	SE	London SE TU/TH/FR (Marston Gate)
BL	Bolton TU/TH (Wythenshawe)	IG	Ilford MO/WE/FR (Marston Gate)	SG	Stevenage TU/TH/FR (Marston Gate)
BN	Brighton MO/WE/FR (Marston Gate)	IP	Ipswich TU/TH (Marston Gate)	SK	Stockport WE/FR (Wythenshawe)
BR	Bromley MO/TU/TH (Marston Gate)	IV	Inverness TU/TH (Glasgow)	SL	Slough MO/TH (Marston Gate)
BS	Bristol - MO/TH (Avonmouth)	KA	Kilmarnock TU/TH (Glasgow)	SM	Sutton TU/WE/FR (Marston Gate)
CA	Carlisle TU/FR (Wythenshawe)	KT	Weybridge TU/WE/FR (Marston Gate)	SN	Swindon - TU/FR (Avonmouth)
CB	Cambridge TU/TH (Marston Gate)	KW	Kirkwall TU (Glasgow)	SO	Southampton - WE/FR (Avonmouth)
CF	Cardiff - MO/WE (Avonmouth)	KY	Kirkcaldy MO/WE (Glasgow)	SP	Salisbury - TU/FR (Avonmouth)
CH	Chester MO/WE (Wythenshawe)	L	Liverpool MO/TH (Wythenshawe)	SR	Sunderland MO/WE (Leeds)
CM	Chelmsford TU/TH (Marston Gate)	LA	Lancaster TU/FR (Wythenshawe)	SS	Southend on Sea MO/TH (Marston Gate)
CO	Colchester TU/TH (Marston Gate)	LD	Llandrindod - MO/WE (Avonmouth)	ST	Stoke on Trent WE/FR (Wythenshawe)
CR	Croydon TU/TH/FR (Marston Gate)	LE	Leicester MO/WE/TH (Derby)	SW	London SW TU/WE/FR (Marston Gate)
CT	Canterbury TU/TH (Marston Gate)	LL	Llandudno MO/WE (Wythenshawe)	SY	Shrewsbury MO/WE (Wythenshawe)
CV	Coventry WE/FR (Derby)	LN	Lincoln TU/TH (Derby)	TA	Taunton - TU/TH (Avonmouth)
CW	Crewe MO/WE (Wythenshawe)	LS	Leeds WE/FR (Leeds)	TD	Galashiels MO/WE (Glasgow)
DA	Dartford TU/TH (Marston Gate)	LU	Luton TU/TH/FR (Marston Gate)	TF	Telford MO/WE (Wythenshawe)
DD	Dundee MO/TH (Glasgow)	M	Manchester MO/WE/FR (Wythenshawe)	TN	Tonbridge TU/TH (Marston Gate)
DE	Derby MO/WE/TH (Derby)	ME	Medway TU/TH (Marston Gate)	TQ	Torquay - TU/TH (Avonmouth)
DG	Dumfries TU/TH (Glasgow)	MK	Milton Keynes MO/WE/FR (Marston Gate)	TR	Truro - TU/TH (Avonmouth)
DH	Durham MO/WE (Leeds)	ML	Motherwell TU/FR (Glasgow)	TS	Teeside MO/WE (Leeds)
DL	Darlington MO/TH (Leeds)	N	London N MO/WE/FR (Marston Gate)	TW	Hounslow TU/WE/FR (Marston Gate)
DN	Doncaster TU/TH (Leeds)	NE	Newcastle MO/WE (Leeds)	UB	Southall MO/WE/FR (Marston Gate)
DT	Dorchester - WE/FR (Avonmouth)	NG	Nottingham MO/WE/TH (Derby)	W	London W MO/WE/FR (Marston Gate)
DY	Dudley TU/FR (Derby)	NN	Northampton MO/WE (Marston Gate)	WA	Warrington MO/TH (Wythenshawe)
E	London E MO/WE/FR (Marston Gate)	NP	Newport - MO/WE (Avonmouth)	WC	London WC MO/WE/FR (Marston Gate)
EC	London EC MO/WE/FR (Marston Gate)	NR	Norwich TU/TH (Marston Gate)	WD	Watford MO/WE/FR (Marston Gate)
EH	Edinburgh MO/WE/FR (Glasgow)	NW	London NW MO/WE/FR (Marston Gate)	WF	Wakefield TU/FR (Leeds)
EN	Enfield MO/WE/FR (Marston Gate)	OL	Oldham TU/TH (Wythenshawe)	WN	Wigan WE/FR (Wythenshawe)
EX	Exeter - TU/TH (Avonmouth)	OX	Oxford MO/TU/TH (Marston Gate)	WR	Worcester TU/FR (Derby)
FK	Falkirk WE/FR (Glasgow)	PA	Paisley MO (Glasgow)	WS	Walsall TU/FR (Derby)
FY	Blackpool TU/TH (Wythenshawe)	PE	Peterborough TU/TH (Derby)	WV	Wolverhampton TU/FR (Derby)
G	Glasgow MO/WE/FR (Glasgow)	PH	Perth MO/TH (Glasgow)	YO	York MO/TH (Leeds)
GL	Gloucester - MO/TH (Avonmouth)	PL	Plymouth - TU/TH (Avonmouth)		
GU	Guilford MO/WE/FR (Marston Gate)	PO	Portsmouth MO/WE (Marston Gate)		

Deliveries

Contact Information Required:

When nominating the delivery address, please also provide a corresponding contact name, email address and phone number.

Goods In Deliveries – UK Mainland

- Deliveries are FOC to either your nominated delivery address, or any other commercial address.
- Goods In deliveries are to kerbside only, not sited. Packaging will not be removed. Any collections must be pre-booked and may be chargeable.
- We deliver trade to most postcodes 2/3 times each week, and the deadline for orders is noon Day 1, for delivery Day 3 (excl. XL/XXL units). The Delivery Schedule by postcode is available on request.
- Delivery will be anytime from 8.30 to 18.00. Timed deliveries are possible for bulk deliveries of 25+ units.
- Goods will normally be delivered by our main logistics contractor – Yusen – usually on a 17/18 tonne vehicle with a tail lift, with bulk deliveries on an Artic with tail lift.
- We reserve the right to raise additional charges for extended waiting times due to conditions or requirements at the delivery address which are beyond Liebherr's control.

Goods In Deliveries – Northern Ireland

- We deliver FOC to Northern Ireland on Tuesdays and Fridays as standard. Deadline for orders is noon Tuesday for Friday delivery, and noon Thursday for Tuesday delivery.
- All other terms per UK Mainland section above.
- Point of Use deliveries are not available in Northern Ireland at this time.

Point of Use Deliveries - UK Mainland

- Point of Use Delivery is a two-man service that includes positioning in location of choice, unpacking and removal of packaging.
- Delivery lead time is 7-12 working days.
- The below costs are for standard deliveries and assume clear access for delivery, without extended waiting times.
- Non-standard deliveries would include timed delivery, access restrictions, stairs, long waiting times, additional delivery staff required, awkward locations, swap outs etc.
- Non-standard deliveries - please contact the sales office for information and pricing for both the delivery, and if required a site survey (LGB.refrigerationsales@liebherr.com or +44 (0)3330 147 88 - Option 1)
- We reserve the right to raise additional charges for extended waiting times due to conditions or requirements at the delivery address which are beyond Liebherr's control.

Product Type	Max Height	Max Weight	Goods In Delivery	Point of Use Delivery			Collection of Old Appliances**
				Zone 1 England and Wales	Zone 2 Lower Scotland	Zone 3 Upper Scotland incl. Highlands*	
Undercounter	88cm	85kg	Free	£80	£100	POA	£50
Tall / Combi's	203cm	120kg	Free	£115	£145	POA	£85
XL / XXL***	-	-	Free	£175	£210	POA	£125

* Zone 3 includes post codes AB, DD, FK, KW, KY, PA, PH and IV, excluding Islands.

** Collection must be booked with delivery. Appliances must be cleaned, decontaminated, defrosted, emptied and safe.

*** Additional charges for XL/XXL (> 203cm/120kg) may be required according to site conditions, including more than 3 steps. Models include LKPV, LGPV, GKPV, GGPV, SUFSG ranges.

NB: Failed deliveries due to incorrect information provided, restricted access etc, and same day delivery cancellations will be subject to the full delivery cost.

Site Surveys

- If a Site Survey is required, it will now be price on application based on the location and requirements of the project. The previous fixed charge is unsuitable when many can now be done remotely.

Collection and Disposal of Old Appliances

- Liebherr will collect old Liebherr appliances free of charge per our obligations under the WEEE regulations, up to the quantity of new appliances ordered only.
- Additional appliances and non-Liebherr appliances will be charged per the tariff above.
- Collections must be requested at the time of ordering and will only be at the same time as the new delivery.
- Items must be available for collection from Goods in.
- Appliances must be cleaned, decontaminated, defrosted, emptied and safe.
- For safety reasons our delivery team will only collect appliances that have been confirmed as decontaminated. This requires attaching a completed Decontamination Certificate to the front of the appliance.
- This certificate can be requested from the sales team prior to collection (LGB.refrigerationsales@liebherr.com).
- Failed collections due to non-compliance with the above will not be rebooked free of charge.
- All other collection or disposal services will be POA.

Damages

- Damages must be reported within 14 days from delivery to LGB.refrigerationsales@liebherr.com and be accompanied by photographic records and the serial number.
- The original packaging must be retained for inspection by Liebherr.
- Appliances will not be accepted if installed or used in any way.
- Damaged goods in any location other than the original delivery address will not be accepted.
- Where possible we may send replacement parts or offer a damage allowance, instead of collection of the goods. This is in line with our policy to reduce waste and its impact on the environment.
- Where a return is agreed, the appliance must be secured in the original packaging prior to collection. This is to prevent further damage on its return journey. We reserve the right to withhold credit for the appliance where this is not adhered to.