

Liebherr SmartMonitoring Service Conditions of Licence

I. SmartMonitoring Conditions of Licence

The licences are exclusively intended for commercial end customers. With the 36 month SmartMonitoring fixed term Licence ("Licence") you can use the Liebherr SmartMonitoring Service provided by Liebherr-Hausgeräte GmbH (hereinafter "SmartMonitoring") with the following basic functions:

- * Use of all the basic functions of SmartMonitoring
- * Dashboard to monitor the associated appliances: Graphic processing of appliance data
- * Alarm protocol with commentary function
- * Preparation and storage of temperature reports
- * Configuration of alarm signals by email
- * User and instrument management (role based)

The Licence applies only to an appliance that can be connected to SmartMonitoring and can be used with a Liebherr company account. You need a separate Licence for each appliance. The conditions of use for the Liebherr SmartMonitoring Service apply (These can be found at <https://home.liebherr.com/smartmonitoring>). You can also find further information about SmartMonitoring under <https://home.liebherr.com/smartmonitoring>.

The Licence key can be activated in the SmartMonitoring dashboard up to three years after receipt. After this period, the Licence key will no longer be valid. Once activated, the Licence will be valid for 36 months. Licences are activated via <http://smartmonitoring.liebherr.com/>.

Once activated, licences cannot be returned or refunded.

II. Additional conditions of licence for

a) Licence key cards

In exceptional cases Licence keys that were obtained in print version may be returned, provided the scratch-off area is intact.

Payment for use of the Licence must be settled within the period stated in the invoice. Should payment not be made within the stated period Liebherr is entitled to block the functions of the Licence temporarily, or to cancel the Licence without notice. Cash payments are not accepted.

b) Licence for Add-on SMS and telephone call notices

Precondition for use of the 36 month fixed term Add-on SMS and licence for telephone call notices ("Add-on Licence") is a valid SmartMonitoring Licence. In addition, the following functions of Smart-Monitoring can also be used with the Add-on Licence:

- * Notification in the event of an alarm or telephone call to a designated recipient.

The Add-on Licence is valid for all associated appliances that are covered by a valid SmartMonitoring Licence.

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